Darlene Riley, Paratransit Services

Along with four other nonprofit representatives, Darlene worked on the initial formation of NPIP in 2003. The formation board worked with the team at Canfield & Associates, now known as Clear Risk Solutions (CRS), to create and pass legislation allowing nonprofits to form their own insurance pools. Creating NPIP required many dedicated hours, drawing up the Articles of Incorporation, Membership Agreement, By-Laws, and qualifying guidelines. They facilitated and participated in many meetings with numerous insurance brokers and nonprofit agencies encouraging their participation. Darlene has enthusiastically committed over fifteen years in the start-up and the ongoing successful operation of NPIP and is the last board member of the original formation board. She is currently serving as the Vice Chair.

She is the Executive Vice President/Chief Financial Officer (EVP/CFO) of Paratransit Services and has been with the company since February 2000. Paratransit Services is a private, nonprofit 501(c)3 transportation company headquartered in Bremerton, Washington. Currently, Paratransit Services operates in three states, Washington, Oregon, and California, with over 325 employees. They specialize in operating accessible public transit systems and managing transportation call centers (such as Medicaid transportation brokerages and ADA Central Dispatch centers). For 38 years, Paratransit has been serving communities in a wide range of urban and rural settings throughout the western United States.

As EVP/CFO of Paratransit Services, with 42 years of financial management experience, she works closely with the board of directors, president, and chief operating officer in administering the daily activities of the organization. She oversees risk management, insurance, legal issues, budgeting, financial statement preparation, financial analysis, and cash management. Darlene is the primary contact for all insurance, legal, audit, and banking relationships.